

Schedule A	Service	CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS							
		Liberty Utilities		National Grid		Liberty		NG		A	B	C	D	E	F	G	
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))	
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																	
	<b>A General Protocol</b> Correspondence, Invoices, Notices and other Communication															√	
	<b>B Human Resources</b>																
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills							10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro							10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills								
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga							10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga							10/18/2012	11/18/2012
	<b>C Financial Services</b>																
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches								
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches								
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches							1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches								
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches							1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches								
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches								
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches								
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches								
	<b>D Operations</b>																
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chris Brouillard		Tom Bennett		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-2	Operations Regulatory Support		Tim Deppmeyer		Susan Fleck		Rich MacDonald	7/12	Daniel McNamara							10/26/2012	11/25/2012
Gas Ops-3	Emergency Maintenance Engineering & Technical Services		Chris Brouillard		John Flint		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-6	Maps & Records		Chris Brouillard		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-7	LNG Compliance and Training		Norm Gallagher		Frank Su		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-8	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-9	Quality Assurance/Analysis & Process Improvement		Tim Deppmeyer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-11	Gas Meter Operations/Meter Shop		Bryan McCallum / Rich MacDonald		Ron Johnson		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-12	Customer Meter Support		Rich MacDonald		Robert Preshong		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-13	Gas Reliability Planning		Chris Brouillard		John Stavarakas		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-15	Codes and Standards		Tim Deppmeyer		Robert Wilson		Rich MacDonald	7/12	Daniel McNamara							10/26/2012	11/25/2012
Gas Ops-16	Ops Misc		Mike Knott		Pat Burns		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppmeyer		John Flint		Rich MacDonald	7/12	Daniel McNamara							1/16/2013	
	<b>D.3 Gas Control &amp; Procurement</b>																
Gas Supply-1	Gas Control		Norm Gallagher		Tom Amerige		Chico DaFonte		Tom Amerige								
Gas Supply-2	Gas Procurement Services - General		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-3	Energy Transactions		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-4	Gas Load Forecasting		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-5	Gas Procurement Consulting		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-6	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
	<b>Energy Solutions Delivery &amp; Efficiency</b>																
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White								
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Morgan		William Sherry		Sean Morgan								
	<b>Project Management</b>																
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way							11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way								
	<b>D.6 Health, Safety &amp; Environment (HS&amp;E)</b>																
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-5	Site Investigation and Remediation		Gaetan Mercier / Michael Knott		Michele Leone												
HS&E-6	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
		Liberty Utilities		National Grid		Approved By TSA Lead - Liberty		Approved By TSA Lead - NG		A	B	C	D	E	F	G
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date (per Settlement V.C.2.a.(ii))
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
<b>Schedule A</b>	<b>Service</b>															
HS&E-7	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott									
HS&E-8	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott									
HS&E-9	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott									
	<b>Security</b>															
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott		8/12							
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott		8/12							
	<b>Supply Chain and Inventory Management</b>															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley									
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley									
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley									
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley									
Supply-5	Fleet Services		Steve McCrodon		Bill Hilbrunner		Steve McCrodon									
	<b>E Customer Services Support</b>															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry									
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris / Daniel Mahoney		Nancy Cianfone / Christopher Gibb	8/12	Bill Sherry									
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry									
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry									
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry									
Customer Svc-6	Customer Data Migration	8/12	David Carleton/Nicole Harris		Nancy Ciafone	8/12	Bill Sherry									
	<b>F Regulatory Support</b>															
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason									
Reg-2	Regulatory Reporting		Robert Campbell		Ann Leary		ChristiAne Mason									
	<b>G Records Management</b>															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton									
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton									
	<b>H IT Transition Services</b>															
IT-1	Business Application Services		David Carleton		Donald Stahlin		David Carleton									
IT-2	Collaboration Services (E-Mail)		David Carleton		Paul Circolone / Andy Gould		David Carleton									
IT-3	Data Centers		David Carleton		Paul Circolone / Andy Gould		David Carleton									
IT-4	Client Services		David Carleton		Duane Bloomfield / Harold Pinski		David Carleton									
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton									
IT-6	Infrastructure Services		David Carleton		Paul Circolone / Earl Briggs		David Carleton									
IT-7	Networking Support		David Carleton		Ed Brodsky / Alex Scherer		David Carleton									
IT-8	IS Energy Management Systems (EMS)		David Carleton		Bill Mays		David Carleton									
IT-9	Security Services		David Carleton		Mike Andreozzi		David Carleton									

7000 Transition Services Joint Monthly Status Report  
Granite State Electric Company  
Month of February 2013

CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS								
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Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date (per Settlement V.C.2.a.(ii))
A	General Protocol Correspondence, Invoices, Notices and other Communication									√						
B	Human Resources															
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karlye Hills						10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karlye Hills							
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Marviane Baer		Mark Smith		Brian Varga						10/18/2012	11/18/2012
C	Financial Services															
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches							
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches							
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches							
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches							
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches							
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches							
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches							
D	Operations															
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard		Marie Jordan		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-4	Electric Engineering and Design		Chris Brouillard		Bob Brawley		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-5	Resource and Workload Planning		Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-8	Vegetation Management		Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell						12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support		Kurt Demmer		Christopher Gibb / Robert Freshong		Kurt Demmer	7/12	Dan Bunszell						2/4/2013	3/4/2013
Elec Ops-10	Electric Meter Shop		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-11	Electric Lab (testing/calibration of tools, equipment and PPE)		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records		Chris Brouillard		Michael Yarbrough / Brian Miller		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-14	Relay and Protection		Chris Brouillard		Mark Peterson		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-15	Codes and Standards		Tim Deppmeyer		Grant Purdy		Kurt Demmer	7/12	Dan Bunszell						10/26/2012	11/25/2012
Elec Ops-16	Mutual Assistance		Tim Deppmeyer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell						1/16/2013	
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Deppmeyer	8/12	Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell							
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell							
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		Bill Sherry		Carol White							
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Monagan		Bill Sherry		Sean Monagan							
D.3	Energy Control & Supply															
Energy Supply-1	Electric Network Control		Norm Gallagher		Mike Gallagher		Chico DaFonte		Mike Gallagher							
Energy Supply-2	Electric Load Forecasting		Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder							
Energy Supply-3	Energy Procurement Services		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen						1/22/2013	3/8/2013
Energy Supply-4	Energy Procurement Consulting		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen							
Energy Supply-5	Distributed Generation Services		Chris Brouillard		Kevin Kelly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan							
Project Mgt-1	Project Management Services		Chris Brouillard		Daniel Glenny		Rich MacDonald		David Way							
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way							
D.6	Health, Safety & Environment (HS&E)															
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
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		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent) per Settlement V.C.2.a.(i)	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Diposition of Transition Service Notice - Confirmation Date (per Settlement V.C.2.a.(ii))
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
<b>Schedule A</b>	<b>Service</b>															
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	<b>Security</b>															
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-3	NERC/NPCC- Reliability Compliance		Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico							
	<b>Supply Chain and Inventory Management</b>															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner							
	<b>E Customer Services Support</b>															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Cianfone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-6	Customer Data Migration		David Carleton / Nicole Harris	7/12	Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Thomas Amerige / Michael Murphy	8/12	Bill Sherry		Nancy Cianfone							
	<b>F Regulatory Support</b>															
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme							
Reg-2	Regulatory Reporting		Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		Michael Laflamme							
	<b>G Records Management</b>															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	<b>H IT Transition Services</b>															
IT-1	Business Application Services		David Carleton		Donald Stahlin		David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Mail)		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
IT-4	Client Services		David Carleton		Duane Bloomfield / Harold Pinski		David Carleton		Madalyn Hanley							
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley							
IT-7	Networkina Support		David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton		Bill Mays		David Carleton		Madalyn Hanley							
IT-9	Security Services		David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley							

**Attachment A**

**Monthly Statements (Most Recent)  
(per Settlement V.C.2.a.(i))**

**See attached**

Liberty Utilities  
 11 Northeastern Blvd  
 Salem, NH

Date: February 1913  
 Invoice #: 800003143  
 Terms: Net 20

Initial Billing for Transition Services Activity:  
 Final Billing for Transition Services Activity:

November 2012  
 Sept & Oct 2012

Attachment A

TSA Name	PRIOR MONTH ADJUSTMENT			HR TSA ADJUSTMENT (JULY - OCT)			NOVEMBER (AVG OF AUGUST - OCTOBER)				NOV TOTAL	INVOICE TOTAL
	Granite State	Energy North	Prior Month ADJ	Granite State	Energy North	HR ADJ TOTAL	Granite State	Energy North				
Payroll	-	-	-	(50,693.52)	(14,691.64)	(65,385.16)	-	(50,693.52)	-	(14,691.64)	-	(65,385.16)
Employee Benefits	-	-	-	(261,282.71)	(95,504.70)	(356,787.41)	-	(261,282.71)	-	(95,504.70)	-	(356,787.41)
Pension Administration	-	-	-	670.91	238.40	909.30	4,273.85	4,944.75	9,573.19	9,811.58	13,847.03	14,756.33
Labor Relations	-	-	-	11,195.50	-	11,195.50	4,642.67	15,838.16	-	-	4,642.67	15,838.16
Staffing Support	-	-	-	-	-	-	0.59	0.59	-	-	0.59	0.59
<b>Human Resources</b>	-	-	-	<b>(300,109.82)</b>	<b>(109,957.94)</b>	<b>(410,067.77)</b>	<b>8,917.10</b>	<b>(291,192.72)</b>	<b>9,573.19</b>	<b>(100,384.76)</b>	<b>18,490.29</b>	<b>(391,577.48)</b>
Financial Reporting	-	-	-	149.89	27.74	177.63	145.44	295.33	206.62	234.36	352.06	529.69
Accounting Consulting	-	-	-	3,116.33	0.52	3,116.86	11,216.46	14,332.80	5,000.06	5,000.58	16,216.53	19,333.38
Financial Training Service	-	-	-	-	-	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	24.10	24.10	179.87	179.87	599.89	623.99	779.76	803.86
Property Tax Services	-	-	-	4,905.26	330.72	5,235.98	2,327.71	7,232.97	573.27	903.99	2,900.98	8,136.96
Claims Handling /Investigation	-	-	-	4.47	-	4.47	13.49	17.97	-	-	13.49	17.97
<b>Finance</b>	-	-	-	<b>8,175.96</b>	<b>383.08</b>	<b>8,559.04</b>	<b>13,882.99</b>	<b>22,058.95</b>	<b>6,379.83</b>	<b>6,762.91</b>	<b>20,262.82</b>	<b>28,821.86</b>
Planned Major Mtn	-	-	-	12,818.99	-	12,818.99	10,826.04	23,645.03	-	-	10,826.04	23,645.03
Emergency Mtn & Tech Svcs	-	-	-	1,103.26	-	1,103.26	-	1,103.26	-	-	-	1,103.26
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	12.06	12.06	2.88	2.88	14.95	14.95
Electric Eng & Design	-	-	-	9,338.11	-	9,338.11	10,104.57	19,442.68	-	-	10,104.57	19,442.68
Resource & Workload Planning	-	-	-	11,396.59	-	11,396.59	7,633.56	19,030.14	-	-	7,633.56	19,030.14
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	20,784.30	-	20,784.30	13,710.74	34,495.04	-	-	13,710.74	34,495.04
Sub Mtn Programs /Engineering	-	-	-	6,694.08	-	6,694.08	23,239.22	29,933.30	-	-	23,239.22	29,933.30
Vegetation Management	-	-	-	239.94	-	239.94	120.86	360.80	-	-	120.86	360.80
Customer Meter Support	-	-	-	7,432.32	99.35	7,531.68	8,867.58	16,299.90	-	99.35	8,867.58	16,399.25
Electric Meter Shop	-	-	-	1,966.38	-	1,966.38	1,876.08	3,842.46	-	-	1,876.08	3,842.46
Electric Lab	-	-	-	718.28	-	718.28	250.63	968.91	-	-	250.63	968.91
Infrared Testing	-	-	-	-	-	-	-	-	-	-	-	-
Mapping & Records	-	-	-	6,673.62	7,860.58	14,534.20	3,073.89	9,747.51	25,403.46	33,264.05	28,477.35	43,011.55
Relay & Protection	-	-	-	852.77	-	852.77	54.31	907.09	-	-	54.31	907.09
Codes & Standards	-	-	-	1,244.63	868.45	2,113.08	739.22	1,983.85	3,248.11	4,116.56	3,987.33	6,100.41
Mutual Assistance	-	-	-	4,929.88	-	4,929.88	23,116.71	28,046.59	-	-	23,116.71	28,046.59
Business Continuity & Emergency Logistics	-	-	-	231.72	-	231.72	184.40	416.12	-	-	184.40	416.12
Ops Miscellaneous	-	-	-	72,269.94	-	72,269.94	107,699.12	179,969.06	-	-	107,699.12	179,969.06
Network Strategy & Planned Major Mtn	-	-	-	-	2,009.26	2,009.26	-	-	(8,593.29)	(6,584.03)	(8,593.29)	(6,584.03)
Operations Regulatory Support	-	-	-	-	191.25	191.25	-	-	545.04	736.30	545.04	736.30
Emergency Mtn Engineering & Technical Svcs	-	-	-	(14.40)	-	(14.40)	-	-	15,535.14	15,520.74	15,535.14	15,520.74
Mandated Programs, inc Leak Surveys	-	-	-	-	853.62	853.62	-	-	642.15	1,495.77	642.15	1,495.77
LNG Compliance & Training	-	-	-	-	-	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	6,330.34	6,330.34	-	-	21,851.41	28,181.75	21,851.41	28,181.75
QA/Analysis & Process Improvement	-	-	-	-	599.52	599.52	-	-	5,404.42	6,003.94	5,404.42	6,003.94
Gas Support/Workload Planning	-	-	-	-	1,000.28	1,000.28	-	-	3,885.86	4,886.14	3,885.86	4,886.14
Meter Ops/Meter Shop	-	-	-	-	4,138.67	4,138.67	-	-	22,480.30	26,618.97	22,480.30	26,618.97
Reliability Planning	-	-	-	-	1,194.44	1,194.44	-	-	4,899.14	6,093.59	4,899.14	6,093.59
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	4,409.82	4,409.82	-	-	18,769.94	23,179.76	18,769.94	23,179.76
Ops Misc	-	184.00	184.00	-	(2,182.47)	(2,182.47)	-	-	(62,695.30)	(64,877.77)	(62,695.30)	(64,693.77)
<b>Operations</b>	-	<b>184.00</b>	<b>184.00</b>	<b>158,694.82</b>	<b>27,358.72</b>	<b>186,053.54</b>	<b>211,508.99</b>	<b>370,203.81</b>	<b>51,379.28</b>	<b>78,737.99</b>	<b>262,888.26</b>	<b>449,125.80</b>
Energy Efficiency	-	-	-	7,525.83	1,320.07	8,845.90	8,836.68	16,362.51	5,158.29	6,478.36	13,994.97	22,840.87
C&I Sales/Support	-	-	-	477.73	1,504.07	1,981.80	460.75	938.48	16,787.35	18,291.42	17,248.10	19,229.90
<b>Energy Solutions Delivery &amp; Efficiency</b>	-	-	-	<b>8,003.56</b>	<b>2,824.14</b>	<b>10,827.70</b>	<b>9,297.43</b>	<b>17,300.99</b>	<b>21,945.64</b>	<b>24,769.78</b>	<b>31,243.07</b>	<b>42,070.77</b>
Network Control	-	-	-	641.70	8,287.60	8,929.30	744.19	1,385.90	31,008.83	39,296.43	31,753.03	40,682.33
Load Forecasting	-	-	-	-	1,448.89	1,448.89	-	-	5,776.35	7,225.24	5,776.35	7,225.24
Energy Procurement	-	-	-	16,331.04	4,538.58	20,869.62	4,585.39	20,916.44	14,895.65	19,434.23	19,481.04	40,350.66
Energy Procurement Consulting	-	-	-	-	-	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-	-	-	-	-	-
Gas Control	-	-	-	-	-	-	-	-	-	-	-	-
Procurement Svcs General	-	-	-	-	-	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	-	-	-	-	-	-	-	-
Procurement Consulting	-	-	-	-	-	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-	-	-	-	-	-
<b>Energy Control &amp; Supply</b>	-	-	-	<b>16,972.75</b>	<b>14,275.07</b>	<b>31,247.82</b>	<b>5,329.59</b>	<b>22,302.33</b>	<b>51,680.83</b>	<b>65,955.90</b>	<b>57,010.42</b>	<b>88,258.24</b>
Project Mgmt Svcs	-	-	-	5,789.78	163.84	5,953.62	2,863.66	8,653.44	932.97	1,096.81	3,796.63	9,750.25
Cost Mgmt	-	-	-	-	374.03	374.03	-	-	619.25	993.27	619.25	993.27
<b>Project Management</b>	-	-	-	<b>5,789.78</b>	<b>537.87</b>	<b>6,327.65</b>	<b>2,863.66</b>	<b>8,653.44</b>	<b>1,552.22</b>	<b>2,090.08</b>	<b>4,415.88</b>	<b>10,743.53</b>
HS&E Monitoring,Reporting Compliance & Training	-	-	-	727.90	132.65	860.55	513.97	1,241.87	304.26	436.91	818.23	1,678.77
Health & Safety Fid Support	-	-	-	30.39	5.81	36.20	67.60	97.99	149.38	155.19	216.98	253.18

Liberty Utilities  
11 Northeastern Blvd  
Salem, NH

Date: February 2013  
Invoice #: 800003143  
Terms: Net 20

Initial Billing for Transition Services Activity:  
Final Billing for Transition Services Activity:

November 2012  
Sept & Oct 2012

Attachment A

TSA Name	PRIOR MONTH ADJUSTMENT			HR TSA ADJUSTMENT (JULY - OCT)			NOVEMBER (AVG OF AUGUST - OCTOBER)				NOV TOTAL	INVOICE TOTAL
	Granite State	Energy North	Prior Month ADJ	Granite State	Energy North	HR ADJ TOTAL	Granite State	Energy North	Energy North			
Technical Training	-	-	-	-	-	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-	-	7.50	7.50	7.50	7.50
Environmental Field Support	-	-	-	-	-	-	195.09	195.09	-	-	195.09	195.09
SIR	-	-	-	-	1,025.89	1,025.89	-	-	3,397.45	4,423.33	3,397.45	4,423.33
Spill Control Response	-	-	-	-	-	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-	-	-	-	-	-
<b>Health, Safety &amp; Environment</b>	-	-	-	<b>758.29</b>	<b>1,164.34</b>	<b>1,922.63</b>	<b>776.65</b>	<b>1,534.94</b>	<b>3,858.59</b>	<b>5,022.93</b>	<b>4,635.24</b>	<b>6,557.87</b>
Site Services	-	-	-	1.05	1,643.56	1,644.61	2.19	3.24	9,151.05	10,794.62	9,153.25	10,797.85
Security Consulting	-	-	-	-	-	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	17.43	17.43	-	-	-	-	17.43	17.43
<b>Security</b>	-	-	-	<b>1.05</b>	<b>1,660.99</b>	<b>1,662.04</b>	<b>2.19</b>	<b>3.24</b>	<b>9,151.05</b>	<b>10,812.05</b>	<b>9,153.25</b>	<b>10,815.29</b>
Supply Chain Mgmt	-	-	-	-	0.57	0.57	14.58	14.58	21.87	22.44	36.45	37.02
Mat Mgmt System Support	-	-	-	-	34.36	34.36	-	-	118.05	152.40	118.05	152.40
Supplier Contracts	-	-	-	-	-	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-	-	49,316.90	49,316.90	49,316.90	49,316.90
Fleet Services	-	-	-	-	-	-	16,462.56	16,462.56	1,889.64	1,889.64	18,352.20	18,352.20
<b>Supply Chain &amp; Inventory</b>	-	-	-	-	<b>34.93</b>	<b>34.93</b>	<b>16,477.14</b>	<b>16,477.14</b>	<b>51,346.45</b>	<b>51,381.38</b>	<b>67,823.59</b>	<b>67,858.52</b>
Call Center Ops	-	-	-	34,180.64	13,780.99	47,961.63	24,438.30	58,618.94	50,381.49	64,162.48	74,819.79	122,781.42
Meter Rdg, Billing & Payment Processing	-	-	-	28,775.65	2,494.35	31,270.00	54,453.58	83,229.23	72,780.74	75,275.09	127,234.32	158,504.32
Collections Support	-	-	-	754.94	275.96	1,030.90	2,191.89	2,946.84	1,153.91	1,429.88	3,345.81	4,376.71
New Business Admin	-	-	-	14,618.50	104.21	14,722.72	15,444.91	30,063.42	775.59	879.80	16,220.50	30,943.22
Revenue Protection	-	-	-	-	-	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	190.73	-	190.73	764.58	955.31	-	-	764.58	955.31
<b>Customer Service</b>	-	-	-	<b>78,520.46</b>	<b>16,655.52</b>	<b>95,175.98</b>	<b>97,293.27</b>	<b>175,813.73</b>	<b>125,091.73</b>	<b>141,747.25</b>	<b>222,385.00</b>	<b>317,560.98</b>
General	-	-	-	11,798.53	5,968.36	17,766.90	8,828.70	20,627.23	19,805.70	25,774.07	28,634.40	46,401.30
Regulatory Reporting	-	-	-	5,662.32	3,538.99	9,201.31	2,849.22	8,511.54	17,944.79	21,483.78	20,794.02	29,995.32
<b>Regulatory Support</b>	-	-	-	<b>17,460.85</b>	<b>9,507.35</b>	<b>26,968.20</b>	<b>11,677.92</b>	<b>29,138.77</b>	<b>37,750.50</b>	<b>47,257.85</b>	<b>49,428.42</b>	<b>76,396.62</b>
Identification of Books & Records	-	-	-	-	-	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-	-	-	-	-	-
<b>Records Management</b>	-	-	-	-	-	-	-	-	-	-	-	-
Business Applications	7,591.46	(244.63)	7,346.83	2,597.23	4,699.93	7,297.17	11,083.91	13,681.14	18,682.14	23,382.07	29,766.05	44,410.04
Collaboration Services	0.02	-	0.02	-	-	-	0.01	0.01	-	-	0.01	0.03
Data Centers	1,212.72	3,911.90	5,124.62	-	-	-	(218.86)	(218.86)	2,643.18	2,643.18	2,424.32	7,548.94
Client services	11,278.95	13,859.03	25,137.98	84.03	3,391.31	3,475.34	3,217.13	3,301.16	6,841.01	10,232.32	10,058.14	38,671.46
Contracts & Licenses	18,420.87	56,984.45	75,405.32	11,508.24	6,927.41	18,435.65	12,632.52	24,140.75	39,813.32	46,740.74	52,445.84	146,286.81
Infrastructure Services	(38,439.91)	(71,545.58)	(109,985.49)	3,198.97	5,076.08	8,275.06	13,894.53	17,093.50	54,852.78	59,928.86	68,747.31	(32,963.13)
Networking Support	(423.45)	(13,540.50)	(13,963.95)	291.50	222.77	514.27	499.23	790.74	931.41	1,154.18	1,430.64	(12,019.04)
EMS/SCADA	452.02	9,348.82	9,800.84	939.50	1,157.98	2,097.48	974.39	1,913.89	6,721.60	7,879.58	7,695.99	19,594.31
Security Services	(4.32)	-	(4.32)	548.90	644.37	1,193.27	142.33	691.23	2,041.42	2,685.80	2,183.76	3,372.71
<b>IT</b>	<b>88.36</b>	<b>(1,226.51)</b>	<b>(1,138.15)</b>	<b>19,168.37</b>	<b>22,119.87</b>	<b>41,288.24</b>	<b>42,225.18</b>	<b>61,393.56</b>	<b>132,526.86</b>	<b>154,646.73</b>	<b>174,752.05</b>	<b>214,902.14</b>
<b>TOTAL</b>	<b>88.36</b>	<b>(1,042.51)</b>	<b>(954.15)</b>	<b>13,436.07</b>	<b>(13,436.07)</b>	<b>-</b>	<b>420,252.11</b>	<b>433,688.18</b>	<b>502,236.17</b>	<b>488,800.10</b>	<b>922,488.28</b>	<b>921,534.13</b>

**Attachment B**

**TSA Scope Changes  
(per Settlement V.C.2.a.(ii))**

**Nothing to report**



**Attachment C**

**Summary of any material disputes, claims and adjustments  
of Monthly Statements in the prior calendar month  
(per Settlement V.C.2.a.(iii))**

**Nothing to report**

**Attachment D**

**Meeting Minutes  
(per Settlement V.C.2.a.(iv))**

**Nothing to report**

**Attachment E**

**Escalated Complaint – Transition Steering Committee  
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

**Nothing to report**